

November 21, 2018

Name  
Address  
City, ST Zip

**RE: Your Loan Number Loan with First National Bank of Durango (FNBD)**

Dear Valued Customer:

At the close of business on December 7, 2018 all FNBD accounts will convert to TBK Bank. Like FNBD, TBK Bank's business philosophy is to provide a high-level of customer service with experienced community bankers and local decision-making. We are committed to delivering value with every relationship.

The conversion to TBK Bank is expected to be seamless for you with no disruption in service and no change to your account number.

**If you are accustomed to mailing payments to the bank, effective December 8, 2018 and until further notice, please submit your payment to the following address:**

**TBK Bank, SSB  
PO Box 1030  
Bettendorf, IA 52722**

You may also make your payment at a branch location. If you receive a billing statement it will reflect the remittance address listed above.

As a convenient and time-saving alternative to mailing a check, you may make your loan payment online after December 7, 2018. Simply visit our website at [www.tbkbank.com](http://www.tbkbank.com) and click on "Make a Loan Payment" at the top right of the page.

If you have any questions, please contact your local branch. We look forward to continuing to serve you.

Sincerely,



Leslie Lippens  
Vice President, Loan Operations

