

On and After December 10, 2018
 visit www.tbkbank.com to login to Business Online Banking

IMPORTANT NOTE!

Your login user id will be your FIRST INITIAL LAST NAME, all capital letters, no spaces. The initial password to be used when logging in for the first time will be DURXXXX(last four digits of your social security number), all capital letters, no spaces. Upon the first login, the user will be prompted to answer the MFA questions and change the password.

Password Specifications are as Follows:

Minimum Length (characters)	8
Maximum Length (characters)	17
Numeric Characters Required	1
Upper Case Alpha Required	1
Lower Case Alpha Required	1
Special Characters Required	0

Additional Password Restrictions:

- Passwords cannot contain any variation of the word “Fiserv”
- Passwords cannot contain any variation of the word “Password”
- Passwords cannot contain any variation of the user’s username or User ID
- Passwords MUST be changed every 90 days.

Additional Business Online Banking Announcements:

Accounts tied to Business Online Banking	If any of your accounts do not show up within Business Online Banking, please contact Treasury Management for assistance. No personal accounts are accessible in Business Online Banking.
Security Questions and Image (MFA)	Users will be required to re-establish the security answers to the desired security questions upon the initial login. Security Images are not used.
Account Analysis – Service Charging	Pricing for Treasury Management will remain the same as your current pricing.
Alerts	All transaction or account alerts must be reestablished within Business Online Banking.
eStatements	If you currently have eStatements, you will not need to re-enroll. An email will be sent when your TBK Bank statement is ready to view in Business Online Banking. Review your profile within Business Online Banking to make sure we have the correct email address.

